



**Electricity Facts Label (EFL)**  
 AEP Texas C Service Area (TDU)  
 PoolConnect 24  
 02-Jan-2025

Average Monthly Use:	500 KWh	1000 KWh	2000 KWh
Average Price per kWh	16.3¢	16¢	15.8¢

This price disclosure is an example of the average prices at the above usage levels based on the below components. Your actual average price for electricity may vary according to your actual monthly usage. The recurring charges that you pay will consist of the following fees (as applicable):

Energy Charge Peak 11.34¢ / kWh  
 Energy Charge Off-Peak 5.67¢ / kWh

AEP Texas C Delivery Charges\* 6.1057¢ per kWh and \$3.21 per month

**THERE ARE NO ADDITIONAL RECURRING MONTHLY FEES ASSOCIATED WITH THIS PLAN.  
 THIS OFFER REQUIRES CUSTOMERS TO ENROLL THEMSELVES ONLINE.**

Prices are exclusive of state and local sales taxes and the reimbursable Miscellaneous Gross Receipts Tax.

The Average Price (shown above) includes a reimbursement charge for other non-bypassable charges assessed to OhmConnect Energy by ERCOT. These charges are applicable to all customers regardless of REP and will be charged to the customer on a pass-through basis. Charges cannot be quantified in advance.

Average price is based on usage profile over 12 months of 32% of Off-Peak consumption per formula below. Your actual average price per kWh will depend on your usage and the pricing components above. Off-Peak hours are 6:00 AM - 1:59 PM. Peak hours are 2:00 PM - 5:59 AM

Price per kWh = ( (Monthly billed Peak kWh usage x Energy Charge Peak) + (Monthly billed Off-Peak kWh usage x Energy Charge Off-Peak) + ( TDU Energy Delivery Charges) ) / Monthly billed kWh usage

\*All TDU charges will be passed through without mark-up. The TDU Delivery Charges above reflect the estimated monthly recurring TDU tariff charges as of EFL Effective date. To determine your specific TDU charges, or any additional applicable TDU charges, please contact your TDU directly.

**Electricity Price**

**Other Key Terms and questions**

*See Terms of Service document for a full listing of fees, deposit policy, pricing for a default month-to-month renewal product, and other terms.*

**Disclosure Chart**

Type of Product	Fixed
Contract Term	24 months
Do I have a termination fee or any fees associated with terminating service?	Yes; \$250
Can my price change during the contract period?	Yes
If the price can change, how will it change and by how much?	The price applied may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. Please refer to the Terms of Service for more information.
What other fees may I be charged?	Nonrecurring fees charged by AEP Texas C will be passed through without markup. In addition, Merchant Service (payment processing) fees, as applicable for each credit or debit card transaction, may be passed through without mark up. You may also be subject to additional non-recurring charges. For more details and a full list of non-recurring charges, please see the Additional Non-Recurring Charges section in your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does the REP purchase excess distributed renewable generation?	No
Renewable content	27.6%
Statewide average for renewable content	33.3%

OhmConnect Texas, LLC dba OhmConnect Energy, PO Box 920919, Houston, TX 77018

Toll-free: (855) 961- 4646 □ Email: [Service@OhmConnect.com](mailto:Service@OhmConnect.com)

PUCT Certificate No. 10280

[TX.OhmConnect.com](http://TX.OhmConnect.com)

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