

Electricity Facts Label (EFL)
AEP Texas C Service Area (TDU)
PoolConnect 24
03-Mar-2025

|                                     | 3 ,  | 00 KWh   | 1000 KWh  | 2000 KWh  |
|-------------------------------------|--|--|---|---|
|                                     | Average Price per kWh  | 16¢  | 15.7¢   | 15.5¢   |
|                                     | This price disclosure is an example of the average prices at the above usage levels based on the below components. Your actual average price for electricity may vary according to your actual monthly usage. The recurring charges that you pay will consist of the following fees (as applicable):  Energy Charge Peak 12.05¢ / kWh                      |  |   |   |
| =                                   | Energy Charge Off-Peak 6.02¢ / kWh   |  |   |   |
| Electricity                         | AEP Texas C Delivery Charges* 5.2411¢ per kWh and \$3.21 per month   |  |   |   |
| Price                               | THERE ARE NO ADDITIONAL RECURRING MONTHLY FEES ASSOCIATED WITH THIS PLAN. THIS OFFER REQUIRES CUSTOMERS TO ENROLL THEMSELVES ONLINE. Prices are exclusive of state and local sales taxes and the reimbursable Miscellaneous Gross Receipts Tax.  The Average Price (shown above) includes a reimbursement charge for other non-bypassable charges assessed |  |   |   |
|                                     | to OhmConnect Energy by ERCOT. These charges are applicable to all customers regardless of REP and will be charged to the customer on a pass-through basis. Charges cannot be quantified in advance.   |  |   |   |
|                                     | Average price is based on usage profile over 12 months of 32% of Off-Peak consumption per formula below. Your actual average price per kWh will depend on your usage and the pricing components above. Off-Peak hours are 6:00 AM - 1:59 PM. Peak hours are 2:00 PM - 5:59 AM  |  |   |   |
|                                     | Price per kWh = ( (Monthly billed Peak kWh usage x Energy Charge Peak) + (Monthly billed Off-Peak kWh usage x Energy Charge Off-Peak) + (TDU Energy Delivery Charges))/ Monthly billed kWh usage   |  |   |   |
|                                     | *All TDU charges will be passed through without mark-up. The TDU Delivery Charges above reflect the estimated monthly recurring TDU tariff charges as of EFL Effective date. To determine your specific TDU charges, or any additional applicable TDU charges, please contact your TDU directly.   |  |   |   |
| Other Key<br>Terms and<br>questions | See Terms of Service document for a full listing of fees, deposit policy, pricing for a default month-to-month renewal product, and other terms.   |  |   |   |
| Disclosure<br>Chart                 | Type of Product  | Fixed  |   |   |
|                                     | Contract Term  | 24 months  |   |   |
|                                     | Do I have a termination fee or any fee associated with terminating service?  | Yes; \$250   |   |   |
|                                     | Can my price change during the contract period?  | Yes  |   |   |
|                                     | If the price can change, how will it change and by how much?   | The price applied may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. Please refer to the Terms of Service for more information. |   |   |
|                                     |  | Nonrocurring f   | ees charged by AED Texas  |   |
| Chart                               | What other fees may I be charged?  | without marku<br>as applicable through withou<br>recurring char  | p. In addition, Merchant Servior each credit or debit card to<br>for each credit or debit card to<br>the tark up. You may also be<br>ges. For more details and a for<br>the see the Additional Non-Re | ransaction, may be passed<br>subject to additional non-<br>full list of non-recurring                                   |
| Chart                               | What other fees may I be charged?  Is this a pre-pay or pay in advance product?  | without marku<br>as applicable through withou<br>recurring charges, pleas  | p. In addition, Merchant Servior each credit or debit card to<br>for each credit or debit card to<br>the tark up. You may also be<br>ges. For more details and a for<br>the see the Additional Non-Re | rice (payment processing) fees<br>ransaction, may be passed<br>subject to additional non-<br>full list of non-recurring |
| Chart                               | Is this a pre-pay or pay in advance  | without marku<br>as applicable through withou<br>recurring char-<br>charges, pleas<br>your Terms of  | p. In addition, Merchant Servior each credit or debit card to<br>for each credit or debit card to<br>the tark up. You may also be<br>ges. For more details and a for<br>the see the Additional Non-Re | rice (payment processing) fees<br>ransaction, may be passed<br>subject to additional non-<br>full list of non-recurring |
| Chart                               | Is this a pre-pay or pay in advance product?  Does the REP purchase excess   | without marku<br>as applicable through withou<br>recurring charges, pleas<br>your Terms of   | p. In addition, Merchant Servior each credit or debit card to<br>for each credit or debit card to<br>the tark up. You may also be<br>ges. For more details and a for<br>the see the Additional Non-Re | rice (payment processing) fees<br>ransaction, may be passed<br>subject to additional non-<br>full list of non-recurring |

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